



100%
Satisfaction Guaranteed



Satisfaction Guaranteed!

A Choice You'll Be Comfortable With... Guaranteed!

With all of the clutter and options out there, how do you make heads or tails out of choosing a heating and cooling professional? It just got easier. Look for the Bryant Factory Authorized Dealer logo. It lets you know that these dealers have met Bryant's strict standards for the quality of their products, expertise and service. And, it means their performance is backed by Bryant's **100% Satisfaction Guarantee.**



Satisfaction Guaranteed!



Choose a Bryant Factory Au

Whatever It Takes...

Bryant's Factory Authorized Dealer initiative is a rigorous, standards-based national endorsement. We have developed this comprehensive evaluation process because we recognize that how you ultimately feel – in your home and about Bryant brand equipment – has a lot to do with the performance of the dealer representing it. Even if your dealer recommends the best equipment, how well it performs and meets your needs depends heavily on their expertise in installing and servicing that equipment, and on how well they take care of you as a valued customer.

What does this mean to you? It means that we've already done the legwork so you don't have to. The dealership who has given you this brochure has already proven their commitment and performance in providing:



Authorized Dealer.

- Some of the quietest, most energy-efficient, environmentally-sound products from the world leader in home comfort technology and innovation.
- Certified installers and technicians who have passed a comprehensive set of core and specialty exams to ensure their technical competency. In addition to being qualified to service other brands, they receive ongoing training specific to Bryant technology and products.
- A technical team that also strictly adheres to Bryant installation and service procedures and uses genuine Bryant Factory Authorized Parts wherever possible to ensure your system performs as promised, preserving the original Bryant efficiency and sound requirements of your equipment.
- Sales representatives who have attended Bryant Academy, a structured training program for learning how to better identify and recommend appropriate home comfort solutions.
- A company that is certified by the Environmental Protection Agency for proper refrigerant handling.
- A company that abides by a long list of sound practices, such as maintaining all required local licenses, having appropriate insurance and liability coverage and fulfilling warranty obligations in a timely manner.

...And More

We are so confident that you will be comfortable – not only with your Bryant heating and cooling products, but with your Bryant Factory Authorized Dealer – that we back it up in writing with a **100% Satisfaction Guarantee**. If, for any reason, you are dissatisfied with your Bryant equipment within one year of the installation date, your Bryant Factory Authorized Dealer will correct the problem or remove the equipment and refund your purchase price. Ask your Dealer for a copy of the guarantee for details and restrictions.

For comfort and value, there is a simple, risk-free solution to ensure that your heating and cooling professional delivers as promised. Choose your Bryant Factory Authorized Dealer. They've already earned our approval, and they'll do *whatever it takes* to earn yours... guaranteed.





A Member of the United Technologies Corporation Family.
Stock Symbol UTX.

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We Encourage
Professionalism



Through Technician
Certification by NATE



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